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1 November 2021

2021 Member Experience survey – tell us what you think

Dear Scouting friends and supporters,

I am pleased to launch the third annual Scouts NSW Member Experience Survey (MEX).

As members of the world's largest youth organisation, we all share the responsibility of keeping Scouts relevant, ensuring it is accessible to all young people, and seeing the positive impact of our work within our local communities.

An annual MEX helps us to learn from your personal experiences in Scouting – what you value, why you volunteer with us, and how well our program and our Association is adapting to the changing needs and perspectives of young people and their families.

[Click here for the Survey](#)

The survey will remain open for two weeks until Friday 12 November, 2021.

There are 25 questions that will take you about 20 minutes to complete. A further open question enables you to share any specific ideas or constructive suggestions that are actionable and relevant to all leaders. There are then 5 general questions about your role.

All responses to the survey are anonymous unless you choose to identify yourself.

The survey is open to all adult members. Youth members are welcome to participate but they may need the help of an adult or an older youth member to complete the survey.

I encourage you to take the time to participate.

As we have done each year, we will present the findings of this survey to the Board of Directors and Commissioners, and share the high level results with all members of Scouts NSW.

Each year, we gain valuable insights about the engagement of our adult members with our organisation and how they feel about volunteering with us. We acknowledge the last couple of years have tested our personal resilience, and we are interested to understand your thoughts as we enter a post-pandemic world.

Thank you for your support of Scouts NSW.

Yours in Scouting.

Neville Tomkins OAM JP
Chief Commissioner
Scouts Australia (NSW Branch)

To contact the Chief Commissioner, please email chief.commissioner@nsw.scouts.com.au.

*Scouts NSW acknowledges the traditional custodians of country throughout NSW.
We pay our respects to elders past, present and emerging.*

Youth Safety in Scouting

Scouts Australia NSW is committed to operating as a youth safe organisation and implementing youth safe policies and practices in accordance with the elements of a child safe institution outlined by the Royal Commission into Institutional Responses to Child Sexual Abuse report entitled Creating Child Safe Institutions.

Remember

All suspicions, concerns or allegations about criminal matters or child protection matters should be reported directly to the Chief Commissioner, the Deputy Chief Commissioner (Youth Safety, Compliance and Support), the CEO or the Child Protection Officer at the NSW State Office. To make a report use the [online youth protection form](#), call 02 9735 9000 or email youthprotection@nsw.scouts.com.au.

Imminent Danger

If someone is in danger NOW, the matter should be reported directly to NSW Police on 000. Where a report is made to the Police, you must also subsequently notify Scouts NSW State Office.

You've received this email as a member of Scouts Australia NSW, or through your email address being the contact email provided for a member of Scouts Australia NSW.

Should you no longer wish to receive emails like this one, please contact the Members Services Team at the State Office with your email address and member number to have your membership record updated - info@nsw.scouts.com.au.

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