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Table of Contents

Welcome to Scouts NSW Training	3
Overview of Your Training Pathway	4
What to Expect and Where to Find It	5
Leaders who are changing sections from Youth Program Leader (Leader of Youth) to Program Support Leader (Leader of Adults)	6
Youth Program Leader (Leader of Youth) who are changing appointments Training Pathway	7
Youth Program Leader Training Pathway (Leaders of Youth)	9
Program Support Leader Training Pathway (Leader of Adults)	11
Why the Change?	13
What's Changing?	15
On the Job & The Wood Badge	17
New Terminology & equivalency	19
Training Rebate Scheme	20
Further Opportunities	21
Nationally Recognised Qualifications	22
Frequently Asked Ouestions	23



Welcome to Scouts NSW Training

Congratulations on starting or continuing with your training pathway!

We are excited with our new adult training curriculum that supports One Program.

The Training Pathway document will guide you through your exciting journey to becoming a Leader. Not only will you learn and adapt these new skills to your Leader role, but these skills and knowledge can also be put towards our Nationally Recognised Qualifications.

Good luck with your training! I know you will find it fulfilling, and at times challenging, but once you have completed your Training, you will have the skills to mentor our young people through their journey of Scouting.

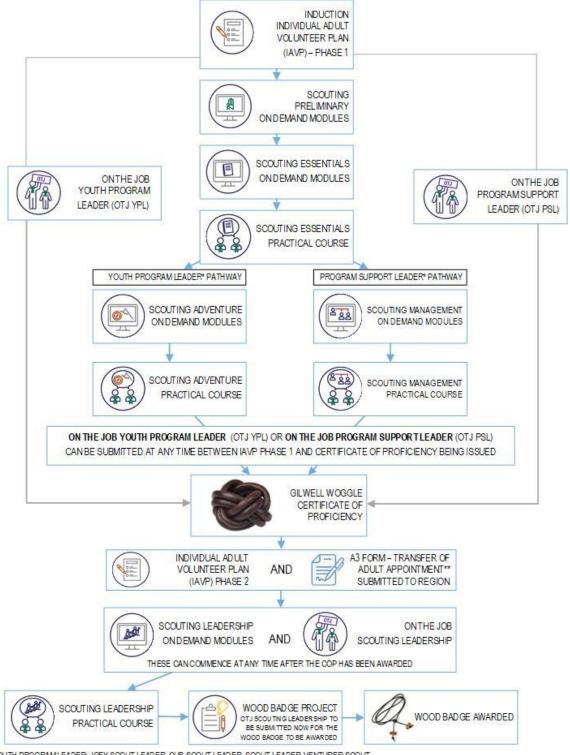
Yours in Scouting,



Gai Green
State Commissioner
Adult Training and Development



Overview of Your Training Pathway



^{*} YOUTH PROGRAMLEADER: JOEY SCOUT LEADER, CUB SCOUT LEADER, SCOUT LEADER VENTURER SCOUT LEADERS, AND ROVER SCOUTS (For Personal Development)

CURRENT AS OF 11™ NOVEMBER 2022

^{*} PROGRAM SUPPORT LEADER: LEADER OF ADULTS, ROVER SCOUT UNIT LEADERS AND ROVER ADVISORS

^{**} PLEASE SUBMIT THIS TO YOUR REGION OFFICE TO TRANSFER FROM YOUR TRAINEE LEADER ROLE, YOU WILL BE SENT A CERTIFICATE OF ADULT APPOINTMENT ONCE THE TRANSFER IS APPLIED.

What to Expect and Where to Find It

Your Training Pathway consists of some different ways of learning.

These include:

FORMAT		WHAT IS IT?
	Individual Adult Volunteer Plan (IAVP)	The Individual Adult Volunteer Plan (IAVP) is a suite of plans which focus on learning and development outcomes tailored to each adult member. IAVP Phase 1,2 & 3 are spread across your training pathway, and you can access these here under Group Resources. Once they are completed, email through to
		training@nsw.scouts.com.au.
	On-Demand Learning	The On-Demand modules enable you to get the information you need for your role, at a time that suits you. You will need to complete some On-Demand modules before you attend Practical courses. You can access these here .
	On the Job forms	These are the skills you learn in your local context guided by your Team Leader or other training mentor (such as a Group Leader or District Leader). You can access these here .
	Practical Learning	These are fun, engaging training courses held at some great Scouting campsites or at Scout Halls near you. Check out the Training Calendar on the Scouts NSW website that can be accessed via here .



Leaders who are moving from Youth Program Leader (Leader of Youth) to Program Support Leader (Leader of Adults)

If you are moving from Leader of Youth to Leader of Adults, you will be required to complete the following:

ICON(S) THE DETAILS **PATHWAY** Step 1: Individual Adult Volunteer Plan (IAVP) Induction Phase 1 Program Support Leaderwill be Individual Adult conducted with your Team Leader. Volunteer Plan (IAVP) Once completed email through to Phase 1 training@nsw.scouts.com.au. Step 2: Please ensure to complete the On-Demand On-Demand Modules and Modules before applying for the course.

On-Demand Modules and Practical Scouting Management



To find the next available Scouting
Management course, please visit our Scouts
NSW State Calendar.

Step 3: Complete the On the Job Program Support Leader (OTJ PSL)



This form can be found on the On-Demand platform

Step 4:Submit your A3 Transfer of Adult Appointment Application



Please submit this to your Region Office



Leaders who are moving from Program Support Leader (Leader of Adults) to Youth Program Leader (Leader of Youth)

If you are moving from Leader of Adults to Leader of Youth, you will be required to complete the following:

PATHWAY	ICON(S)	THE DETAILS
Step 1: Induction Individual Adult Volunteer Plan (IAVP) Phase 1		Individual Adult Volunteer Plan (IAVP) Phase 1 Leader of Youth will be conducted with your Team Leader. Once completed email through to training@nsw.scouts.com.au.
Step 2: On-Demand Modules and Practical Scouting Management	\$ 32 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	Please ensure to complete the On-Demand Modules before applying for the course. To find the next available Scouting Management course, please visit our Scouts NSW State Calendar.
Step 3: Complete the On the Job		This form can be found on the On-Demand platform

Step 4:

(OTJ YPL)

Submit your A3 Transfer of Adult Appointment Application

Youth Program Leader



Please submit this to your Region Office



Youth Program Leader (Leader of Youth) who are changing appointments Training Pathway

Within the introduction of one Youth Program across all Sections, the Training curriculum also needed to change. Changing appointments now means you won't need to complete a Scouting Essentials residential weekend; however, all Leaders need Scouting Adventure or equivalent.

We also highly recommend you review the Scouting Preliminary and Scouting Essentials On-Demand Modules as they cover the new Youth Program.

PATHWAY ICON(S) THE DETAILS If you have not completed Scouting Adventure or equivalent, you will need to complete the Scouting Adventure OnDemand Modules and Practical Course. You can find a list of the equivalent course on page 18 of this document.

Step 2:Submit your A3 Transfer of Adult Appointment
Application



Please submit this to your Region Office



Youth Program Leader Training Pathway (Leaders of Youth & Activity Leaders)

Please note: you must be a Trainee Leader or Rover Scout to begin your training pathway.

PATHWAY

ICON(S)

THE DETAILS

Step 1:

Induction
Individual Adult
Volunteer Plan (IAVP)
Phase 1



Individual Adult Volunteer Plan (IAVP)
Phase 1 will be conducted with your Team
Leader.

Once completed email through to training@nsw.scouts.com.au.

Step 2:

On the Job Youth Program Leader (OTJ YPL)



The On the Job Youth Program Leader (OTJ YPL) can be completed at any stage after IAVP Phase 1 but must be completed before the Certificate of Proficiency can be issued.

Step 3:

On-Demand Modules Scouting Essentials and Scouting Preliminary



These can be started in any order. You must complete the On-Demand Modules to be eligible for the Scouting Essentials Practical Course.

Step 4:

Scouting Essentials Practical Course



The Scouting Essentials Practical course is a two-day course that provides you with essential youth program delivery skills and connects you with like-minded Leaders.

Step 5:

On-Demand Modules and Practical Scouting Adventure Course



Scouting Adventure is completed after your Scouting Essentials course.

If you have been accepted onto a Scouting Essentials course to take place in the future, you can also book your Scouting Adventure course in advance (if you have completed the Scouting Adventure On Demand modules).

Step 6:

Certificate of Proficiency



Congratulations! You have now completed your Certificate of Proficiency, and this completes your first half of your journey. The next step now is to continue your pathway to completing The Wood Badge

Step 7:

Submit your A3 Transfer of Adult Appointment Application



Please submit this to your Region Office to transfer from your Trainee Leader role. You will be sent a Certificate of Adult Appointment once the transfer is applied.

Step 8:

Induction Individual Adult Volunteer Plan (IAVP) Phase 2



Individual Adult Volunteer Plan (IAVP)
Phase 2 will be conducted with your Team
Leader immediately after receiving your
Certificate of Proficiency.
Once completed email through to
training@nsw.scouts.com.au.

Step 9:

On-Demand Modules and Practical Scouting Leadership



The Scouting Leadership Practical course is a two-day residential that provides you with program leadership skills. This is the start of your Wood Badge journey.

Please note, The Scouting Leadership On-Demand Modules have not been released in full as yet. You will need to complete all available modules within Scouting Leadership On Demand Training.

Step 10:

The Wood Badge Project



The Wood Badge Project will be discussed and set with your Course Leader on your Scouting Leadership course.

Step 11:

On the Job Scouting Leadership (OTJ SL)



The On the Job Scouting Leadership (OTJ SL) must be completed and submitted before the completion of The Wood Badge but after the submission on your Wood Badge Project.

Step 12:

The Wood Badge



Congratulations on completing The Wood Badge!

You will be presented with your Wood Badge certificate along with the Gilwell Scarf and the Wood Beads to recognise your significant achievement.



Program Support Leader Training Pathway (Leaders of Adults)

Please note: you must be a Trainee Leader or Rover Scout to begin your training pathway.

PATHWAY ICON(S) THE DETAILS Step 1: Individual Adult Volunteer Plan (IAVP) Induction Phase 1 will be conducted with your Team Individual Adult Leader. Volunteer Plan (IAVP) Once completed email through to Phase 1 training@nsw.scouts.com.au. Step 2: The On the Job Program Support Leader On the Job Program Support (OTJ PSL) can be completed at any stage Leader (OTJ PSL) after IAVP Phase 1 but must be completed before the Certificate of Proficiency can be issued. These can be started in any order. You Step 3: On-Demand Modules must complete the On-Demand Modules Scouting Essentials to be eligible for the Scouting Essentials and Scouting Preliminary Practical. Step 4: The Scouting Essentials Practical course is Scouting Essentials a two-day residential that provides you **Practical Course** with essential youth program delivery skills and connects you with like-minded Leaders. Step 5: Scouting Management is completed after On-Demand Modules and your Scouting Essentials course. If you **Practical Scouting** have completed the Scouting Management Management On-Demand modules and have been accepted into a Scouting Essentials course in the future, you can also book your





Congratulations! You have now completed your Certificate of Proficiency, and this completes your first half of your journey. The next step now is to continue your pathway to completing The Wood Badge

Scouting Management course in advance.



Step 7:

Submit your A3 Transfer of Adult Appointment Application



Please submit this to your Region Office to transfer from your Trainee Leader role. You will be sent a Certificate of Adult Appointment once the transfer is applied.

Step 8:

Induction Individual Adult Volunteer Plan (IAVP) Phase 2



Individual Adult Volunteer Plan (IAVP)
Phase 2 will be conducted with your Team
Leader immediately after receiving your
Certificate of Proficiency.
Once completed email through to
training@nsw.scouts.com.au.

Step 9:

On-Demand Modules and Practical Scouting Leadership



The Scouting Leadership Practical course is a two-day residential that provides you with program leadership skills. This is the start of your Wood Badge journey.

Please note, The Scouting Leadership On-Demand Modules have not been released in full as yet. You will need to complete all available modules within Scouting Leadership On Demand Training.

Step 10:

The Wood Badge Project



The Wood Badge Project will be discussed and set with your Course Leader on your Scouting Leadership course.

Step 11:

On the Job Scouting Leadership (OTJ SL)



The On the Job Scouting Leadership (OTJ SL) must be completed and submitted before the completion of The Wood Badge but after the submission on your Wood Badge Project.

Step 12:

The Wood Badge



Congratulations on completing The Wood Badge!

You will be presented with your Wood Badge certificate along with the Gilwell Scarf and the Wood Beads to recognise your significant achievement.



Why the Change?

Scouting is a rich youth program, and it has a rich adult training program to match. It is understandable that people can get a bit lost when things change in our training. Nevertheless, we think that a bit of investment now in understanding what our Leaders now need to do for their training will pay huge dividends in providing an even more inspiring youth program for young people.

Some of the benefit of our changing training system include:

BENEFIT	SO WHAT?
It reflects the youth program we are currently delivering and transitioning to	The fundamental driver for an update of our adult training program is that it needs to reflect our changing youth program. New Leaders coming through the system will be confident with newer elements of the program. Updating the content of our training also gives us the opportunity to check that our training is as challenging, fun, inclusive and adventurous as our youth program is.
It better recognises adult skills across sections under 'One Program' reducing the need to 're-train'	Section-specific adult training makes less sense when we are delivering a continuous developmental youth program over different age range. This means we can package together our shared program delivery and leadership skills as the basis for exciting and engaging Practical courses for Leaders from all sections. This means a trained Leader transitioning between sections will not need to attend more courses, they will just need to focus on the On the Job training components as they apply in their new section context. Exciting! There are also opportunities to recognise the skills of our youth members as they make the transition to adult membership, making that a smoother transition that more young people choose to do.
It makes it much easier to provide lots of choices of timing/location for Practical courses	Having all sections youth program courses (Essentials, Adventure and Leadership) means that it will be much easier to schedule viable courses closer to where people live. This means getting further out into regional NSW more often. In metropolitan areas, the courses will be sufficiently frequent that if you can't make it to one course, you won't have to wait long to get on the next one.

BENEFIT	SO WHAT?
It is an opportunity to make the On Demand Learning more engaging and tailored	Newer modules being rolled out that use more engaging training techniques, are broken up into achievable chunks, and in some cases have pre-module quizzes so that you can bypass some of the material if you already have the knowledge or skill.
It is an opportunity to streamline the 'process' of training	The On Demand Training platform is where you can easily locate the On the Job Forms. Learners will now be able to complete this training element entirely online, including capturing comments on how they achieved an I Statement. Upon completion of a Phase a learner simply submits to their Team Leader through On Demand Learning.



What's Changing?

While the training available to you will always be continuously improved, we are going through a particular period of change as the training is updated to support new program elements. If you are training now or supporting trainees, this section is designed to help you navigate that change.

FORMAT		WHAT'S CHANGING FOR YOUTH PROGRAM LEADERS (LEADERS OF YOUTH & ACTIVITY LEADER)	WHAT'S CHANGING FOR PROGRAM SUPPORT LEADERS (LEADERS OF ADULTS)	PREVIOUS LANGUAGE
	On Demand Learning	Modules are still being updated throughout the pathway, and this pack will be updated accordingly so you know what modules to complete to be eligible for courses in the future. Please note, The Scouting Leadership On-Demand Modules have not been released in full as yet. You will need to complete all available modules within Scouting Leadership On Demand Training.	Modules are still being updated throughout the pathway, and this pack will be updated accordingly so you know what modules to complete to be eligible for courses in the future. Please note, The Scouting Leadership On-Demand Modules have not been released in full as yet. You will need to complete all available modules within Scouting Leadership On Demand Training.	e-Learning



FORMAT		WHAT'S CHANGING FOR YOUTH PROGRAM LEADERS (LEADERS OF YOUTH & ACTIVITY LEADER)	WHAT'S CHANGING FOR PROGRAM SUPPORT LEADERS (LEADERS OF ADULTS)	PREVIOUS LANGUAGE
	On the Job forms	New Leaders should now use the new On the Job forms on the On-Demand platform. At this stage, to achieve the Wood Badge (indicating a fully trained Leader) after your Scouting Leadership, you will need to complete the Wood Badge Project discussed on course, as well as the On The Job Scouting Leadership.	New Leaders should now use the new On the Job forms on the On-Demand platform. At this stage, to achieve the Wood Badge (indicating a fully trained Leader) after your Scouting Leadership, you will need to complete the Wood Badge Project discussed on course, as well as the On The Job Scouting Leadership.	On the Job Plan > Do > Review In-service Technical skills
THAND OF THE PROPERTY OF THE P	Practical Courses	Your courses have had a name change, they allow you to network and learn with Leaders working in all sections and the content has been updated. They are even more fun than they were!	Your courses do not change significantly until a new curriculum is finalised. This is coming soon! Keep applying for Scouting Management (previously LOA Basic) and Scouting Leadership (previously LOA Advanced Practical Supplement).	



On the Job & The Wood Badge

Training	Who verifies your	The details	What happens next?
component	completion		
On the Job Youth Program Leader	Your Team Leader	Individual skills can be verified by adult members who are proficient in the skill, under the supervision of your Team Leader. Once completed this is submitted to your Team Leader for verification via the On Demand Training platform.	This is the last step in Phase 1 on your training pathway you will receive a Certificate of Proficiency Youth Program Leader. Once you have received this certificate you can submit your A3 Transfer form to you Region Office for signature.
On the Job Program Support Leader	Your Team Leader	Individual skills can be verified by adult members who are proficient in the skill, under the supervision of your Team Leader. Once completed this is submitted to your Team Leader for verification via the On Demand Training platform.	This is the last step in Phase 1 on your training pathway you will receive a Certificate of Proficiency Youth Program Leader. Once you have received this certificate you can submit your A3 Transfer form to you Region Office for signature.
The scope of your Wood Badge Project	The Scouting Leadership Course Leader	The scope of your Project is approved by the Course Leader of your Scouting Leadership course. You can generate ideas in advance of the course but be prepared for your ideas to shift a bit as we explore your personal development needs on the course.	Good luck with your Project!

Training component	Who verifies your completion	The details	What happens next?
Any changes to the	The Scouting	These also need to be approved by the Course	Good luck with your Project!
scope of your	Leadership Course	Leader of your Scouting Leadership course. If you	
Wood Badge	Leader	don't have their contact details, you can pass on	
Project?		your scope change to them via	
		training@nsw.scouts.com.au	
Wood Badge	Project Supervisor	When you have completed your Wood Badge	Send the signed form to
Project completion		Project, your project supervisor verifies that it is	training@nsw.scouts.com.au
		complete. The project supervisor should be the	If a significant amount of time has elapsed, or it
		person nominated on your form and approved on	seems like the circumstances have changed for
		the Scouting Leadership course by the Course	your Project, the Course Leader may review
		Leader. This is normally your Leader in Charge.	your Project before it is finalised.
On the Job	Your Next Level up	Individual skills can be verified by adult members	This is the last step on your training pathway
Scouting	Team Leader	who are proficient in the skill, under the	and should be submitted once your project is
Leadership		supervision of your Next Level up Team Leader.	completed and we can award your Wood
		Once completed this is submitted to your Next	Badge.
		Level up Team Leader for verification via the On	
		Demand Training platform. Please be aware that	
		unlike On the Job Youth Program Leader and	
		Program Support Leader, your Next Level up	
		Team Leader must hold a Wood Badge	
		themselves to verify this. If they don't a new	
		Team Leader needs to be appointed to you.	



New Terminology & equivalency

If you have been in Scouting for a while, you may be more familiar with some of the previous naming for our courses. Here is a rough guide to how the old and new courses translate

PREVIOUS COURSE NAME	CURRENT COURSE NAME	THE DETAILS	ICON
Joey Basic Practical Cub Basic Practical Scout Basic Practical Venturer Basic Practical Rover Basic Practical	Scouting Essentials	The Scouting Essentials course provides you with the essential youth program delivery skills. If you have completed a Basic Practical Supplement, you do not have to now complete a Scouting Essentials but do stay up to date with changes to the youth program.	AND COMMITTED TO THE PARTY OF T
Basic Outdoor Skills SIS10 Bushwalking Level 1 Basic Practical Supplement Bushwalking Level 1	Scouting Adventure	We now have one course across all sections to ground our Leaders in some adventure skills. If you have completed a Basic Outdoor Skills or equivalent, you do not have to complete the Scouting Adventure, but do stay up to date with changes to the youth program.	



PREVIOUS COURSE NAME	CURRENT COURSE NAME	THE DETAILS	ICON
Group Leader Basic Practical District Leader/Commissioners Basic Practical Basic Practical Supplement Leader of Adults	Scouting Management	The training pathway for Leaders of Adults is under development nationally, but we are beginning to align to the new naming conventions	SECTION DESCRIPTION DESCRIPTIO
Joey Advanced Practical Cub Advanced Practical Scout Advanced Practical Venturer Advanced Practical Rover Advanced Practical Leader of Adults Advanced Practical	Scouting Leadership	The Scouting Leadership course provides you with program leadership and people leadership skills. If you've completed an Advanced Practical, you don't have to now complete a Scouting Leadership, but do stay up to date with changes to the youth program.	
In-Service On the Job Plan On the Job Do On the Job Review	On the Job Youth Program Leader, On the Job Program Support Leader & On the Job Scouting Leadership		



Training Rebate Scheme

As of the 1st April 2018, Scouts NSW is now offering Groups a training rebate for first time Leaders who complete phase 1 of their training within one year and phase 2 training within three years from joining Scouts as a Trainee Leader.

The scheme aims to encourage Leaders to complete their phase 1 and phase 2 training within specified timeframes at a reduced cost. There is a \$45 rebate paid to the Group for a Leader completing phase 1 within twelve months of joining and there is a \$63 rebate paid to the Group for a Leader completing phase 2 training within three years of joining.

How it works

On a monthly basis, Group Leaders will be notified of members who are eligible for the Training Rebate. They can then complete a Training Rebate Confirmation form on Operoo (previously known as CareMonkey) which will sit in the form library.

Selection Criteria

- The Training Rebate Scheme only applies to first time Leaders who have joined after the 01st April 2018.
- Eligible Leaders must be aged 18 or above.
- The agreed start date will be the date that members are cleared.
- Given that youth members will already have access to eLearning through Scout Central, the agreed start date for Rovers will commence on the members 18th birthday.
- For existing Adult Helpers & Supporters who decide to embark on Leader training for the first time, the start date will be the date the member becomes a pre-applicant on ScoutLink.
- The Certificate of Proficiency must be issued within twelve months of the start date.
- The Wood Badge must be issued within three years from the start date.
- Rovers completing Rover Basic Leader training will be ineligible for the rebate due to the already discounted rate of the course. Rovers completing the new training pathway are eligible.
- If you are completing an online Scouting Essentials Course you will not be eligible for the rebate.
- The rebate does not apply if discounted courses were used as part of the training.
- The Training Rebate cannot be used if a member has utilised the Benjamin Thompson Fund to access course fee funding.
- The Training Rebate cannot be used if a member has utilised the Youth Leader Development Program to access course fee funding.
- Up to a maximum of 1 Basic and 1 Advanced rebate will be paid per Leader.
- If eligible, the rebate will be paid to the group who paid for the member to be trained.

Further Opportunities

Not only do we offer Leader Training for our members, but we also offer a range of Adventurous Activity courses, from Canyoning at Wee Jasper, 4WD from Jenolan Caves to Wombeyan Caves, snorkelling in our beautiful oceans and hiking in our amazing National Parks.

Did you know that we are also a Registered Training Organisation? Scouts Australia Institute of Training (SAIT) offers Nationally Accredited Qualifications. We recognise that our Leaders have fantastic skills and knowledge; therefore, our Leader Training and our Adventurous Activity programs are closely aligned to some of our qualifications.

Are you interested in completing a qualification or learn a new Adventurous Activity skill, and deliver this to your Youth members? Head over to our Scouts NSW website to find out more information or email us at training@nsw.scouts.com.au to enrol.



Nationally Recognised Qualification

The Scouts Australia Institute of Training (SAIT) offers, at no cost to members, a number of nationally recognised qualifications. Evidence gathered from experiences in your Scouting journey can contribute towards achieving partial or complete nationally recognised qualifications.

	On-Demand Learning	The knowledge gained via on-demand learning is relevant to the requirements of Scouting. There are some similarities to some of the requirements within qualifications.	Completion records of your on-demand learning provides some evidence of gaining knowledge that can be aligned and used as partial evidence towards qualifications.
LING LING LING LING LING LING LING LING	Practical Learning	The skills gained via Practical learning is relevant to the requirements of Scouting. There are some similarities to some of the requirements within qualifications.	Completion of your Practical learning provides some evidence of gaining skills that can be aligned and used as partial evidence towards qualifications.
	On the Job forms	The skills gained via On the Job forms is relevant to the requirements of Scouting. There are some similarities to some of the requirements within qualifications.	Completion of On the Job forms provides some evidence of applying knowledge and skills in real life situations that can be aligned and used as partial evidence towards qualifications.
	Assessment	The proficiency standards relevant to the requirements of Scouting are not exactly the same as the competency standards that are defined within nationally recognised qualifications.	Your Scout training provides some evidence towards qualifications. Because of the differences between Scouting and qualification requirements, your Assessor will require further information to assist you to complete nationally recognised qualifications.

23

Frequently Asked Questions

While the training available to you will always be continuously improved, we are going through a particular period of change as the training is updated to support new program elements. If you are currently training now or supporting trainees, this section is designed to help you navigate that change.

Q: I am changing Sections and I hold a Certificate of Adult Leadership (COAL) / Certificate of Proficiency. Do I need to re-train?

A: You will not need to complete the Scouting Essentials Practical course or complete the Scouting Preliminary and Essentials On Demand modules, but if you haven't completed these On Demand modules, we highly recommend that you complete these as they do cover the new Youth Program and you will be keeping up to date.

If you are a Joey or Cub Scout Leader transitioning to the Scout section and upwards, you will be required to complete the Scouting Adventure On-Demand modules and Practical.

To transition to your new section, you need to complete and submit your A3 Transfer of Adult Appointment to your Region Office.

You will also need to continue with your journey towards The Wood Badge by completing the On-Demand module and Practical for Scouting Leadership.

If you would like to find out more, please visit our Scouts NSW page or contact us at training@nsw.scouts.com.au.

Q: I am changing Sections and I hold a Wood Badge. Do I need to re-train?

A: You will not need to complete the Practical courses, but we do highly recommend for you to complete the Scouting Preliminary, Essentials and Leadership On Demand modules as they do cover the new Youth Program and you will be keeping up to date.

If you are a Joey or Cub Scout Leader transitioning to the Scout section and upwards, you will be required to complete the Scouting Adventure On-Demand modules and Practical.

To transition to your new section, you need to complete and submit your A3 Transfer of Adult Appointment to your Region Office.

If you would like to find out more, please visit our Scouts NSW page or contact us at training@nsw.scouts.com.au.



Q: None of the mentioned scenarios are applicable to me, which training do I complete?

A: Please email <u>training@nsw.scouts.com.au</u> or phone Training Services on 02 9735 9000. The Training Services Team are more than happy to assist.

Q: I have tried resetting my password and have not received the recovery email. What do I do?

A: Please email training@nsw.scouts.com.au or phone Training Services on 02 9735 9000.

Q: How do I apply for Training Courses?

To apply for a Training Course please see the PDF Training Calendar <u>here</u>. This document has the pre-requisites and application closing dates listed for each course and allows you to quickly click on any course number to apply online.

Q: What happens if I withdraw from the course?

A: If you are unable to attend a course, you will need to email <u>training@nsw.scouts.com.au</u> or phone Training Services on 02 9735 9000. Withdrawing from a course may incur a fee. Please note the Scuba course falls outside the cancellation policy.

Withdrawal before the Closing Date	Full Refund	
Withdrawal more than 5 days before the course	Full refund less \$20 administration charge	
Withdrawal less than 5 days before the course	No Refund	
SCUBA withdrawal before the Closing Date	Full Refund	
SCUBA withdrawal after the Closing Date	\$200 cancellation fee	

Exceptional circumstances will be considered by the State Commissioner, Adult Training and Development

